

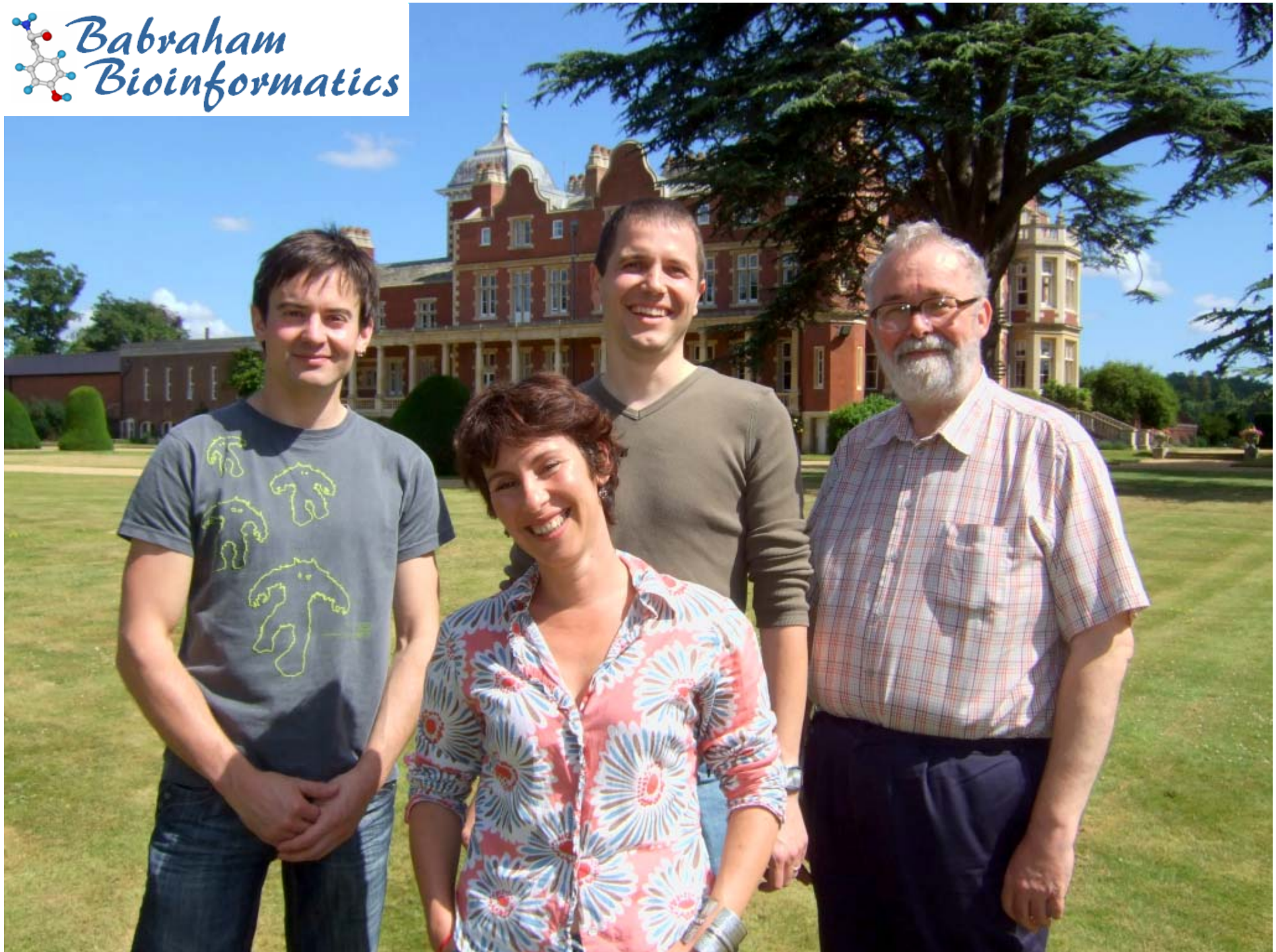


## The Babraham Bioinformatics Core Facility

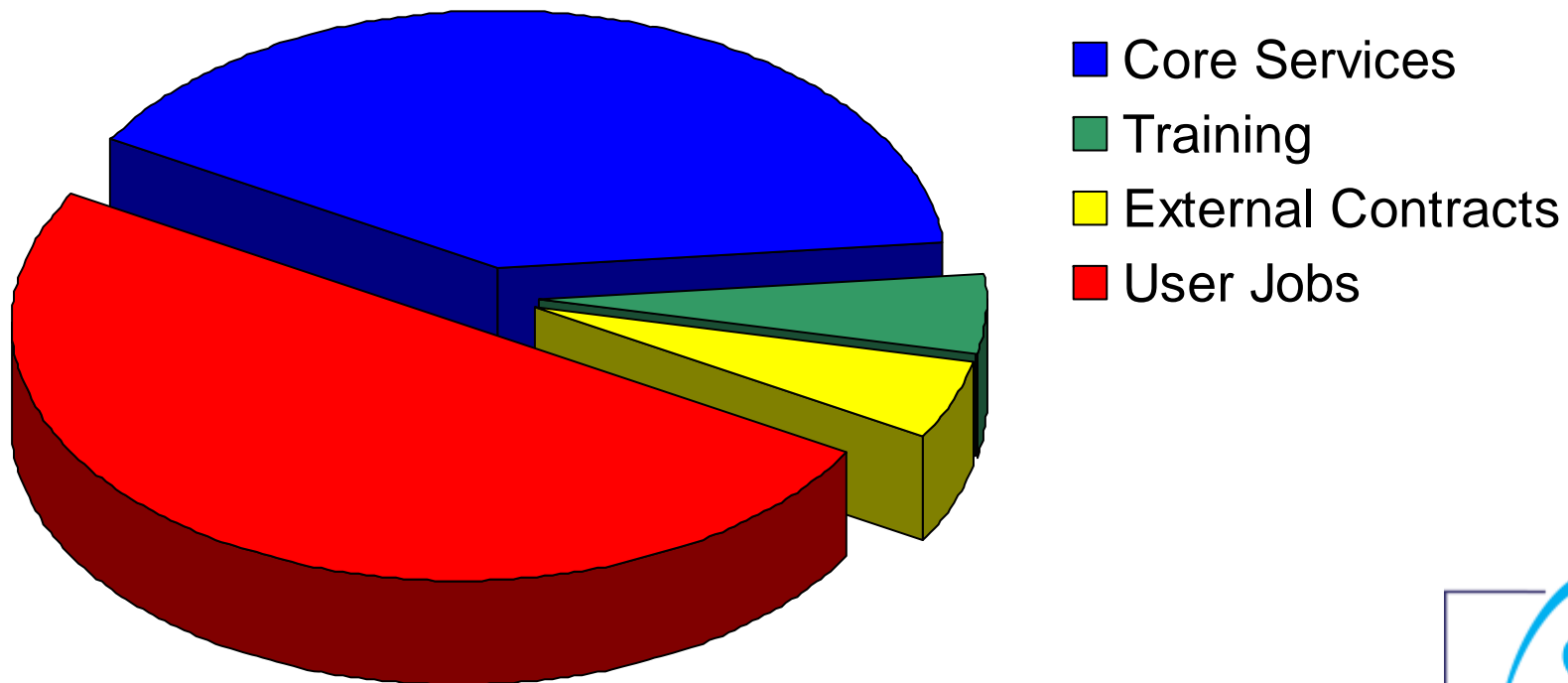
Simon Andrews – ISMB 2008

<http://www.bioinformatics.bbsrc.ac.uk>

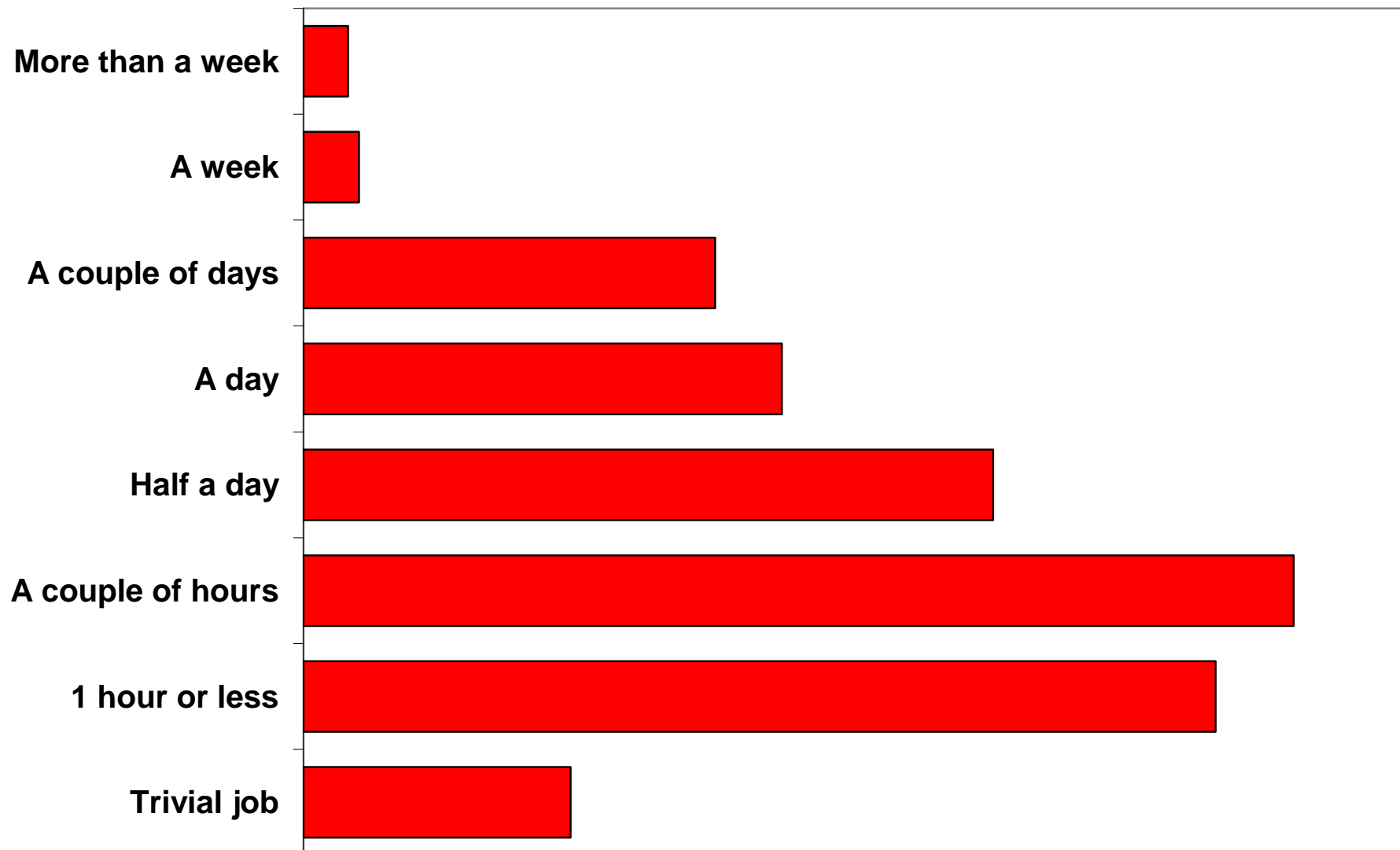




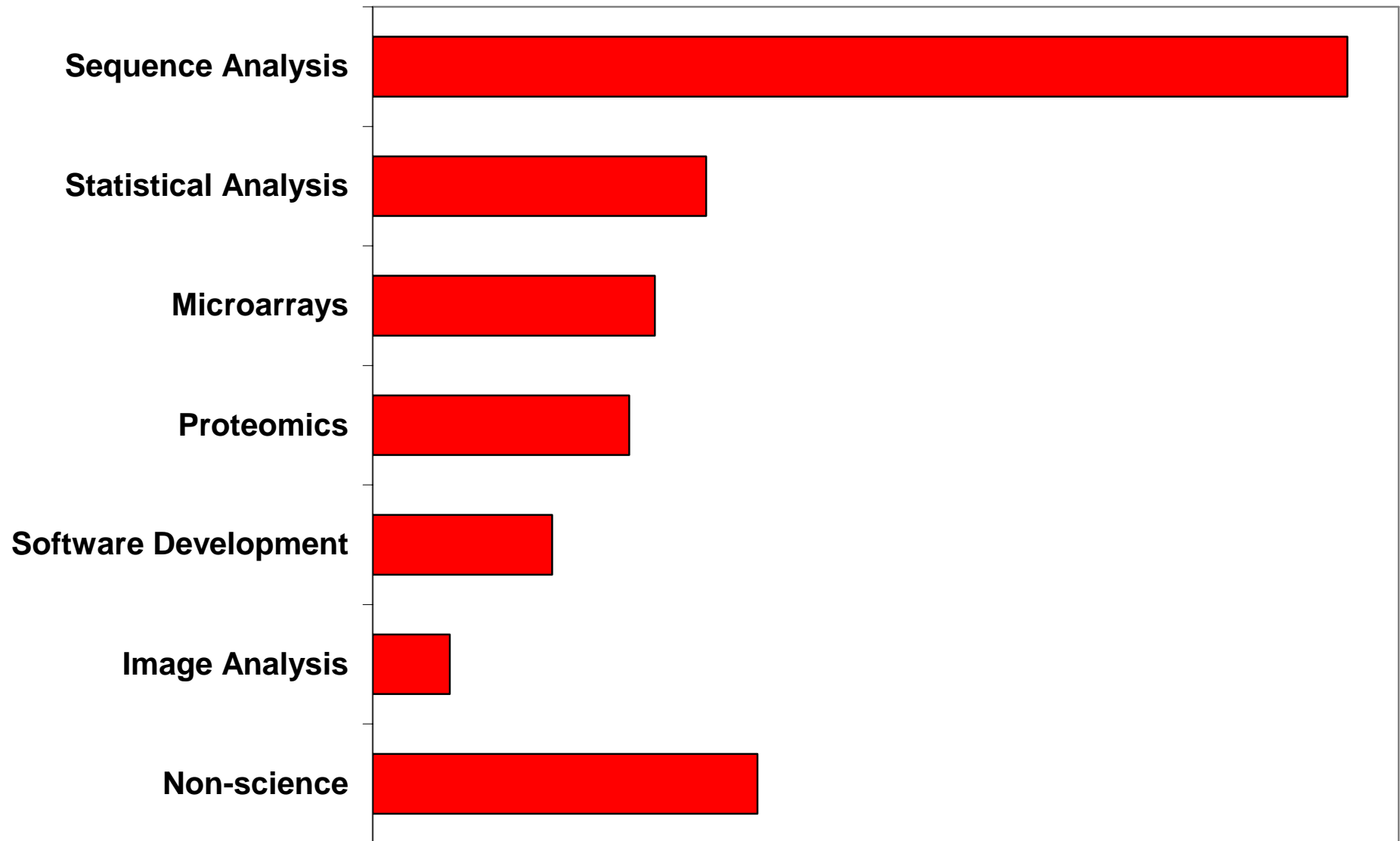
# Job / Funding areas



## Breakdown of Job Length



# Breakdown by Job Type





# Principles

- Talk to us about anything
- Be approachable
- Be realistic
- No job is too small
- No preconditions for work
- Provide feedback
- Keep money out of it



Babraham Bioinformatics Helpdesk - Mozilla Firefox

File Edit View History Bookmarks Tools Help

http://www.bioinformatics.bbsrc.ac.uk/cgi-bin/secure/helpdeskadmin.cgi

Most Visited Smart Bookmarks Helpdesk

## Babraham Bioinformatics Helpdesk

Home | Search | New Job Simon Andrews is logged in

Title	For	Open	Assign to
Write BOF talk for ISMB conference	Simon Andrews	<input type="button" value="Open"/>	Simon Andrews <input type="button" value="Assign"/>

Title	For	Open
Booking system improvements	Simon Andrews	<input type="button" value="Open"/>
Identification of lipids in LCMS data	Qifeng Zhang	<input type="button" value="Open"/>
Analysis of placenta MeDIP study	Ian Morison	<input type="button" value="Open"/>
Analysis of AUrich elements on IL17, IL22 genes	Pepi Stamou	<input type="button" value="Open"/>
Check BAC orientation	Marianne Bruggemann	<input type="button" value="Open"/>
Write an AU-rich element search program	Pepi Stamou	<input type="button" value="Open"/>
Array analysis of Rat Low Protein study	Emily Angiolini	<input type="button" value="Open"/>
NRSE search in array data	Llewelyn Roderick	<input type="button" value="Open"/>
Trib1 - RosaGFP targetting	Nerys Evans	<input type="button" value="Open"/>

Done

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http://www.bioinformatics.bbsrc.ac.uk/cgi-bin/secure/helpdeskadmin.cgi?action=show\_job pYAC-RC

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## Babraham Bioinformatics Helpdesk

Home | Search | New Job Simon Andrews is logged in

Add Note | Re-assign | Close Job

User: [Simon Andrews \(x6463\)](#) | 19 Jun 2008 | OPEN | Public | Assigned to: [Simon Andrews](#)

**Write BOF talk for ISMB conference**

I need to write a talk for ISMB on the running of our facility. I can also use this job to show the functionality of our helpdesk system.

**Note on 19 Jun 2008 from Simon Andrews**

Job assigned to Simon Andrews by Simon Andrews

**Note on 19 Jun 2008 from Simon Andrews**

This is an example of adding a file to the job.

[SA BOF Presentation.ppt](#)

**Private Note on 19 Jun 2008 from Simon Andrews**

This is a private note which can only be seen by the bioinformatics group.

Done



# Prioritisation

- If a job is urgent we try to do that first
- If a job is not-urgent we'll put that one off for a bit
- Quick jobs tend to get done before long ones
- Science jobs always come before non-science jobs
- Groups submitting lots of jobs will be held up to allow others in



# Things which help

- Be accessible
- Collect Feedback
- Stay current
- Get involved with the science





[www.bioinformatics.bbsrc.ac.uk](http://www.bioinformatics.bbsrc.ac.uk)